



City of Montpelier, Vermont

September 28, 2017

NOTICE TO ALL WATER AND SEWER UTILITY CUSTOMERS

On September 27, 2017, the City Council approved the fiscal year 2018 water rates and sewer rates effective July 1, 2017. The City Council also approved a long-term plan to address the infrastructure challenges facing our water and sewer utilities. These new rates support the implementation of this steady-state plan.

- ✓ Rates will increase for the quarter ending September 30, 2017 billing which you will receive in late October. The City Council approved a \$16 annual increase in both the water and sewer fixed cost charges. The water usage rates are increasing by 1.5% for the first 50,000 gallons used, 3% for the next 200,000 gallons and 1.5% for all amounts over 250,000 gallons. The sewer usage rate is also increasing 1.5%.
- ✓ The new water rates are:

First 50,000 gallons	\$ 8.00 per 1,000 gallons (previously \$7.88)
Next 200,000 gallons	\$ 8.65 per 1,000 gallons (previously \$8.40)
More than 250,000 gallons	\$ 13.52 per 1,000 gallons (previously \$13.32)

Quarterly “ready to serve” water fee will increase from \$47.00 to \$51.00
- The new sewer rates are:

\$9.20 per 1,000 gallons of water used (previously \$9.06)
--

Quarterly “ready to serve” sewer fee will increase from \$47.00 to \$51.00.
Customers that are sewer only “flat rate” users are charged \$188 (previously \$181.25)
- ✓ If you have questions about your bill or believe you have a problem with your account, please call the Clerk’s office at 223-9500 as soon as possible so corrections can be made. *PLEASE, DO NOT WAIT UNTIL THE DUE DATE.*
- ✓ If you wish to sign up for convenient automated quarterly bill payments for Montpelier customers, please call the Clerk’s office at 223-9500.

The City is now accepting online payments for utility customer quarterly bills. Please visit the City’s web site (<http://www.montpelier-vt.org>) and click on “Pay Property Tax, Water/Sewer Bills & Parking Tickets Here”. This will provide a link to the Official Payments web site. A convenience fee will be charged by Official Payments for this service. Please note that this credit card option applies to off-site payments. Credit card payments for utility fees cannot be processed at the clerk-treasurer’s office in City Hall.